

Technical  
document



# Deploying the Student app with Microsoft Intune

## Welcome to this classroom.cloud deployment guide

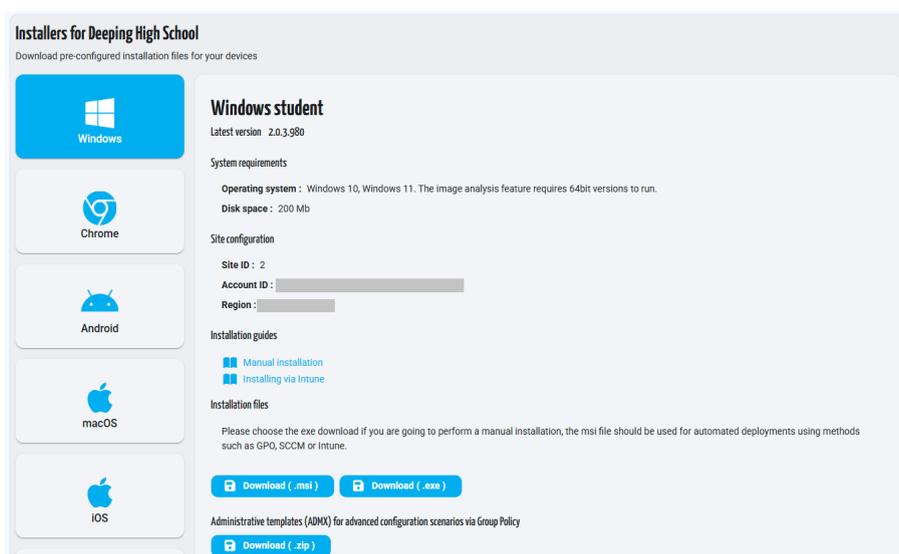
This guide explains how to mass-deploy the **classroom.cloud** Windows Student application to the required device groups using Microsoft Intune. You will need an Office 365 tenancy and Intune licences. Before you begin, ensure Intune is configured and your devices are enrolled. If you are trialling Intune, see the [Microsoft quick start guide](#).

Your **classroom.cloud** account should already be active and your organisational sites created. If not, refer to the [Organisation Admin guide](#).

### Downloading the classroom.cloud Student installer for Windows

For each of your school sites, you will need to create a unique **classroom.cloud** installer package (.msi file). This is then associated with and deployed to the required group of devices in Intune.

1. Sign in to your **classroom.cloud** account.
2. Select **Sites**.
3. Select the required site. (If you have multiple sites, you must create an installer package unique to each one.)
4. Select **Installers**.
5. Choose the **Windows** installer.



6. Download the .msi file.

**Note:** The screen displays the information used by the .msi to ensure that, when the installer is deployed to school devices, it can associate them with the correct account. Your unique organisation account ID, the individual site ID and the region where your **classroom.cloud** account is hosted.

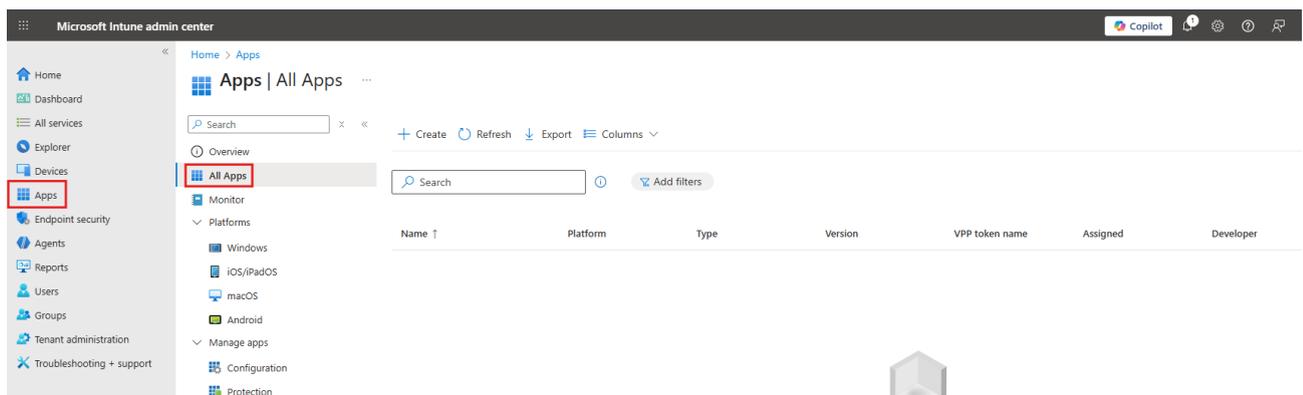
- After the download, you will see that the .msi file name includes these details. Record them for future reference.

 classroom.cloud.1.4e76a7-66d4b61ce97a.

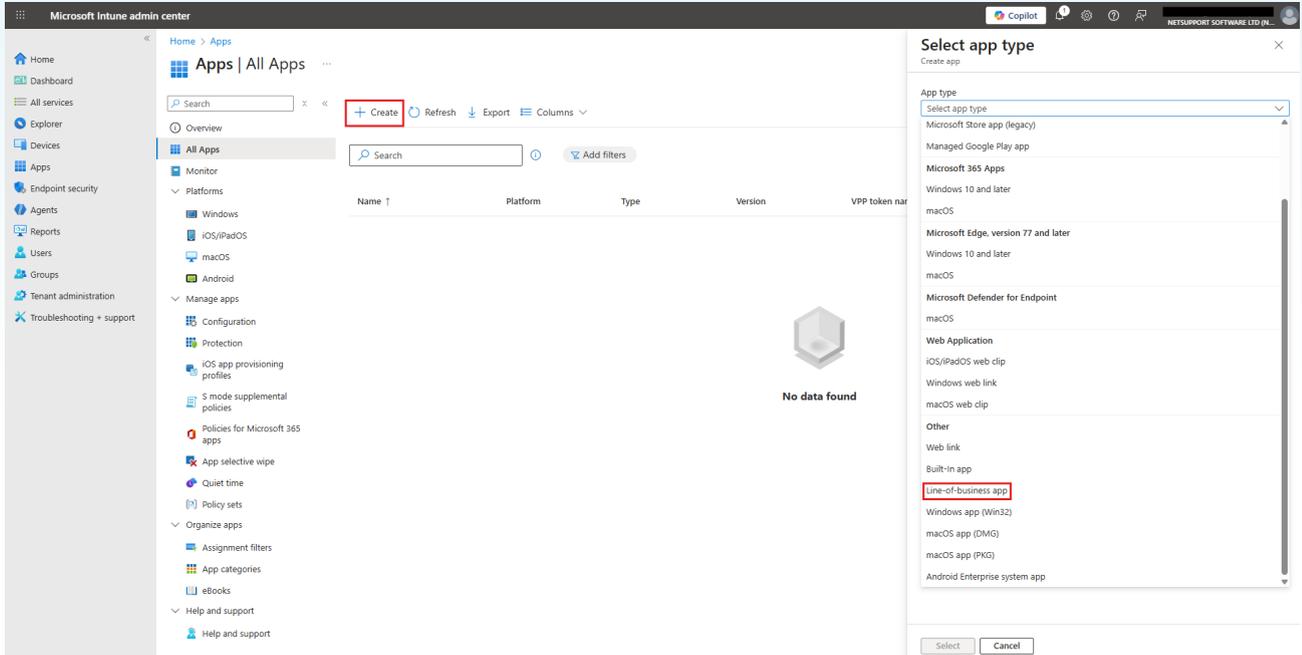
- The **classroom.cloud** Student .msi files can now be configured in Intune and deployed to the required device groups.

## Adding the classroom.cloud Student installer to Intune

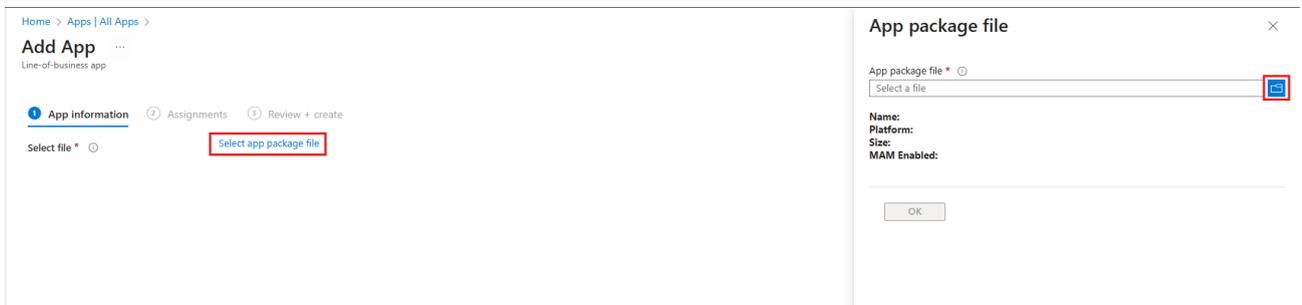
- Sign in to the Intune portal and select **Apps > All Apps** from the menu.



- Select **Create > Line-of-business app**.



3. Click **Select app package file**, then click the **File** icon and browse to the .msi file you downloaded earlier from the **classroom.cloud** Web Portal.



The **Name** and **Description** fields are populated automatically. We recommend that you edit one of these values to include the version of the software to make it easier to distinguish between different versions later.

In the **Publisher** field, enter NetSupport.

In the **Command Line** field, enter your organisation details as noted earlier. The required format is:

SITEID=x ACCOUNTID=xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxxxx REGION=xxxxxxx

Replace x with the required values.

By default, the **classroom.cloud** Student is hidden from the installed programs list under Windows settings. To make the program visible, the following value can be added to the Command Line value:

**SITEID=x ACCOUNTID=xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxxx REGION=xxxxxxx  
ARP=1**

Click **Next** when complete.

Home > Apps | All Apps >

### Add App

Windows MSI line-of-business app

1 App information 2 Assignments 3 Review + create

Select file \*

Name \*

Description \*

Preview  
classroom.cloud Student 2.0.4.984

Publisher \*

App install context  User  Device

Ignore app version  Yes  No

Command-line arguments

Category

Show this as a featured app  Yes  No

Information URL

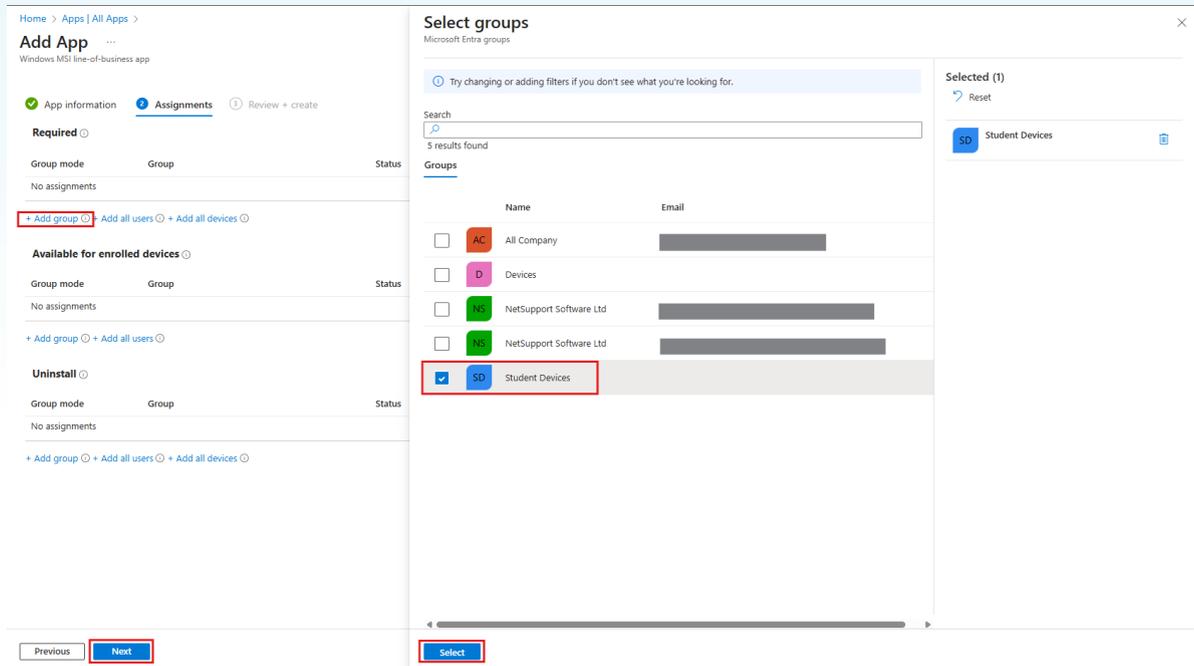
Privacy URL

Developer

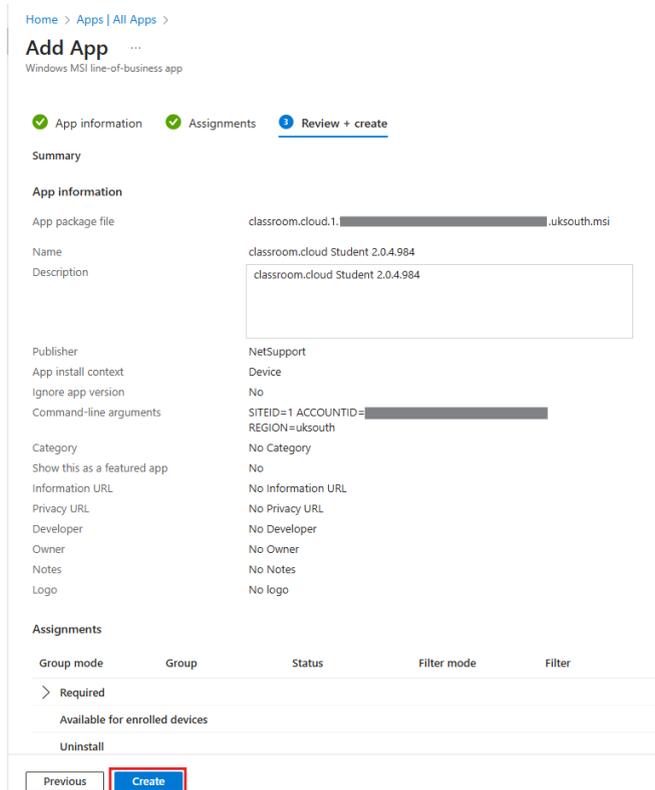
Owner

Notes

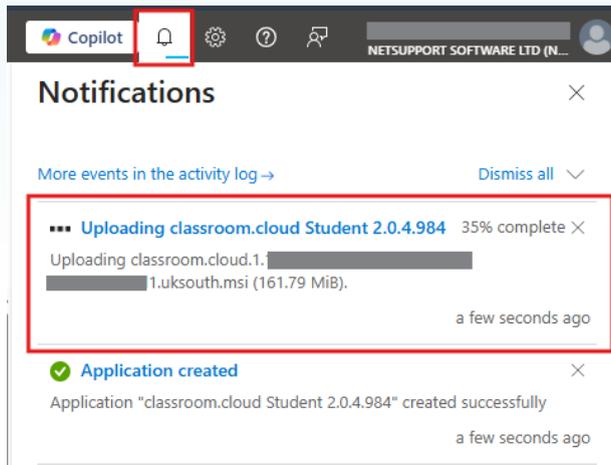
- Under the **Required** section, click **Add group**. Select the group(s) you wish to deploy the software to, click **Select** and then click **Next**.



5. Review the configuration and click **Create** to upload and deploy the application.



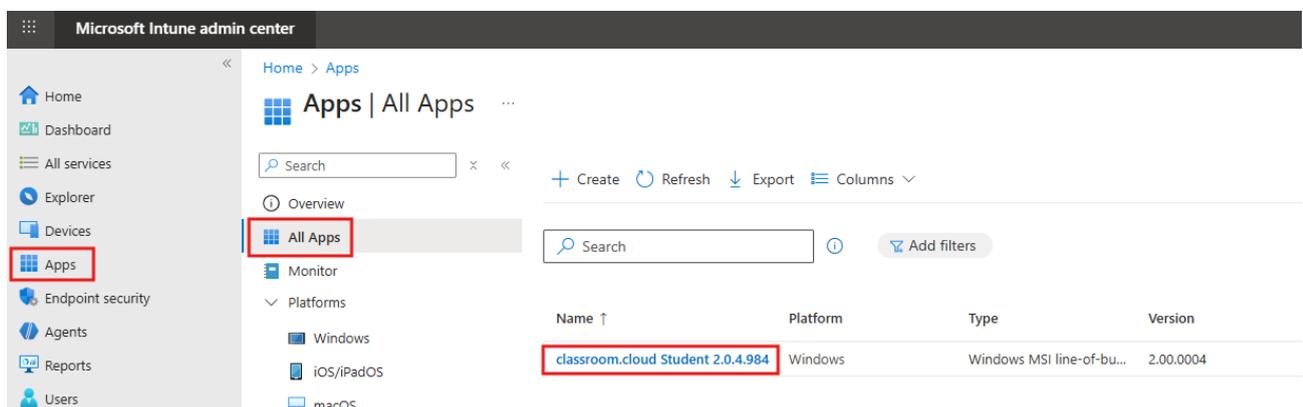
It may take a few minutes for the application to upload. You can check the progress by clicking the **Notifications** icon.



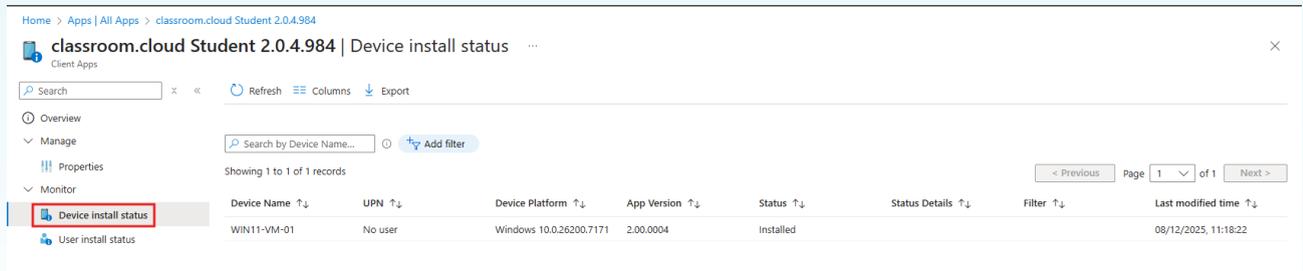
## Monitoring the deployment

To check that devices are running the Student application successfully:

1. Select **Apps** > **All Apps** and then click the **classroom.cloud** application from the list.

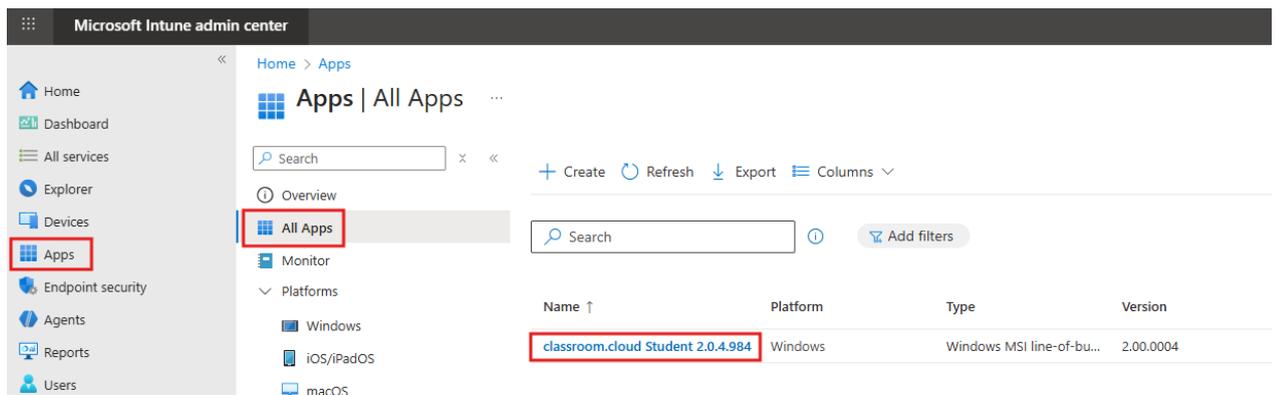


2. Select **Device install status** to monitor the progress of the deployment.

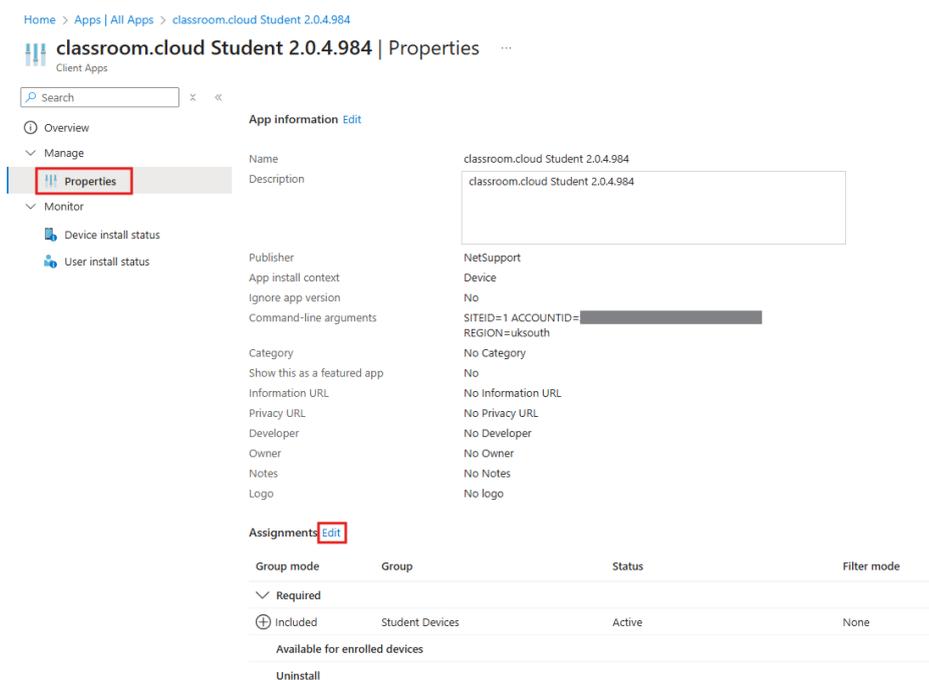


## Uninstalling the application

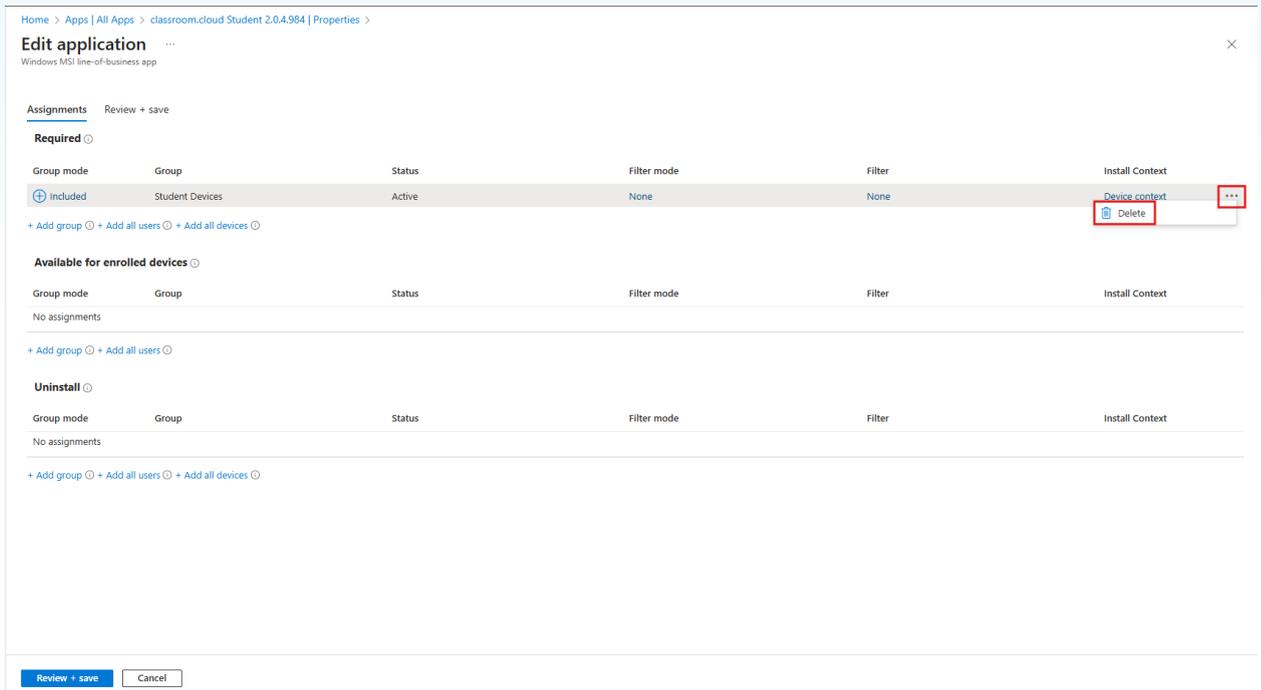
1. Select **Apps > All Apps** and then click the **classroom.cloud** application from the list.



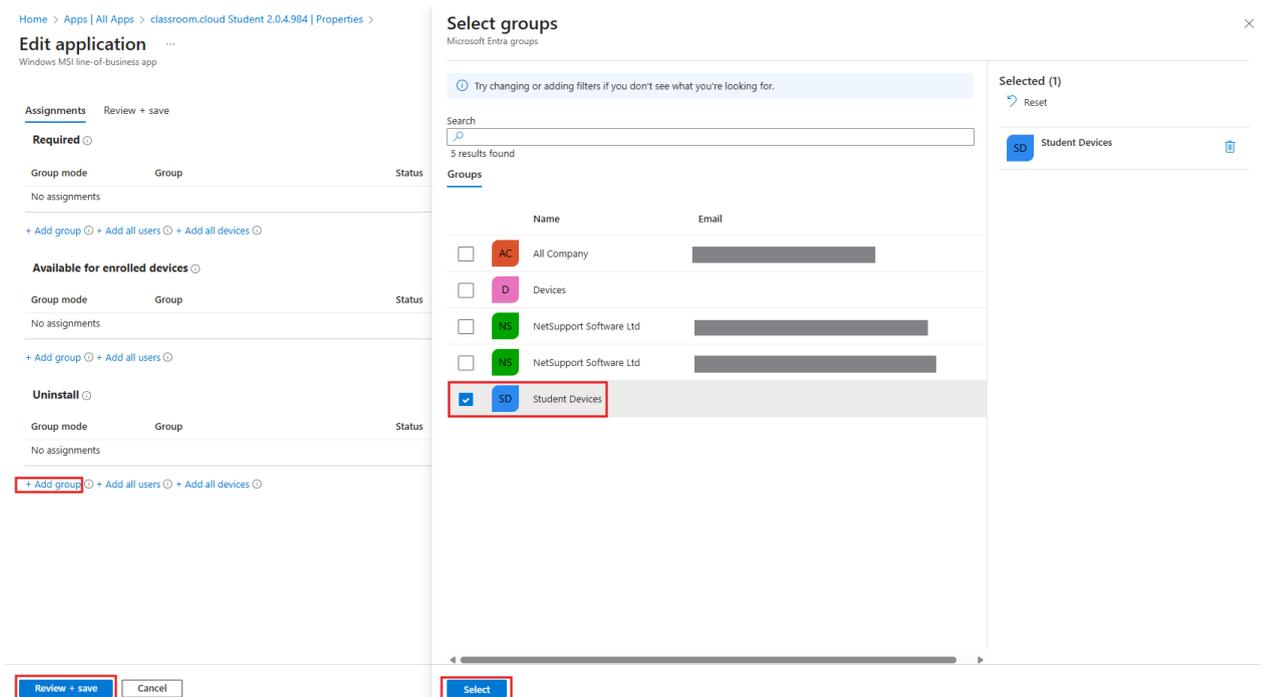
2. Click **Properties** and then under **Assignments**, click **Edit**.



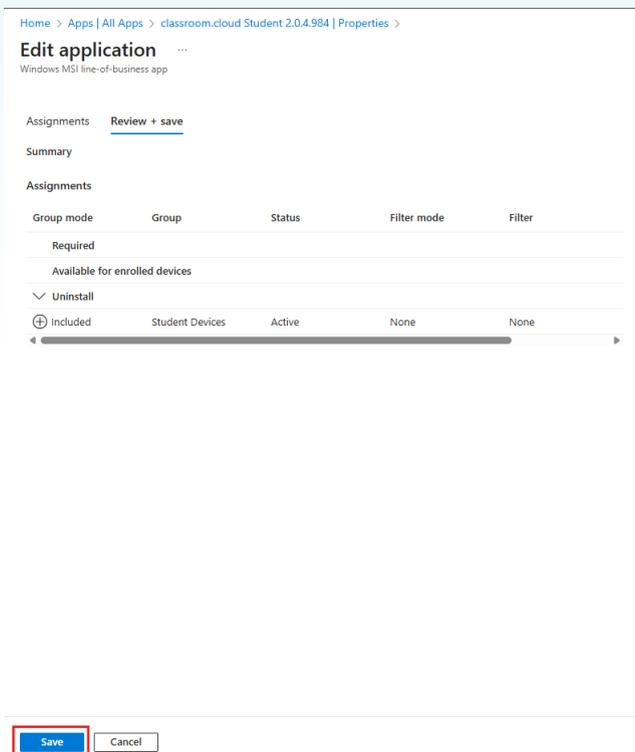
- Under the **Required** section, identify the group(s) you wish to remove the software from. Click the three dots **⋮** to open the context menu and click **Delete**.



- Under the **Uninstall** section, click **Add group**. Select the group(s) containing the devices you want to remove the software from. Click **Select** and then **Review + save**.



5. Review your changes and click **Save** to apply the changes.



We hope this guide has helped with the successful deployment of the **classroom.cloud** Student application to the required devices, but if you require any additional help our [Support team](#) will be happy to assist.