

Help  
document

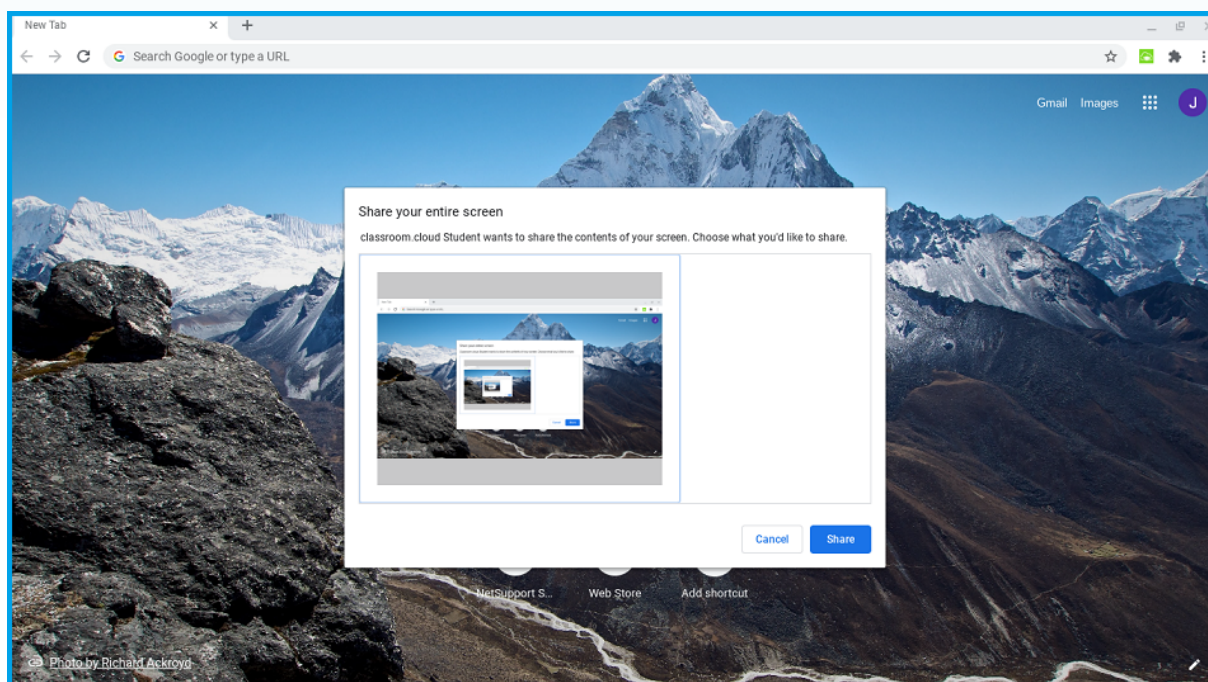


By  
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# Behaviour when viewing student Chromebooks

Version 2 of the **classroom.cloud** Student extension introduced the ability for a teacher to view, in both thumbnail and watch modes, a student's full desktop in addition to the previous default, the open browser window only.

However, due to the constraints of the ChromeOS, to facilitate this new behaviour, students first needed to acknowledge a 'share full screen' prompt.



The negative aspect of this approach was that the student thumbnails displayed at the Teacher Console were blank until the student responded.


From version 2.10, this behaviour has been further modified in order to remove the blank thumbnail limitation. The previous default of capturing the student's open browser on connection has been reinstated. The share screen prompt will still appear should you want the flexibility of also viewing the full desktop.

However, if you prefer not to offer this option and remain with the student's browser capture only, the 'view full desktop' feature can be disabled by applying a configuration setting to selected device groups.

1. Sign in to **classroom.cloud** with your Administrator credentials.
2. To apply the change to all device groups across the organisation, select **Organisation** > **Settings** and click **Device Groups**.

3. Click **Disable Chromebook full desktop view**.
4. Click **Update** to save the new setting.

Or

1. To apply the change to selected device groups within an individual site, select **Sites**.
2. Select the required site.
3. Choose **Device Groups** and for each device group containing the Chromebooks, click the **Settings**  icon.
4. Click **Disable Chromebook full desktop view**.
5. Click **Save Settings**.