

# The Mayan School

## classroom.cloud Case Study



### Can you tell us a little bit about your school?

We are one of the first institutions in bilingual education, offering comprehensive and quality training that is fully focused on the students. Our school provides the knowledge and critical thinking to function successfully in today's society.

Somos de las primeras instituciones educativas en la enseñanza bilingüe, ofrecemos formación integral y de calidad, centrada en el estudiante, fortalecida en valores, y de pensamiento crítico para desenvolverse con éxito en la sociedad actual.

### NetSupport product(s) purchased:

We currently hold 500 licenses for **classroom.cloud**.

Actualmente contamos con 500 licencias **classroom.cloud**.

### What are some of the challenges you were facing?

Due to the COVID-19 pandemic, many educational establishments had to begin holding socially distanced classes and switch to remote learning. During these times, we were therefore faced with the challenges of monitoring and controlling students during these home learning activities.

A raíz de la pandemia COVID19 que obligó a todos a recibir sus clases desde casa, se presentó el reto de asistir y monitorear a nuestros alumnos en sus actividades en casa.

### How has NetSupport helped your organisation?

**classroom.cloud** is an extremely practical solution that has been helping us to remote control and assist students that take classes from home. Now, as we gradually return to school, it has further helped us to follow the rules by ensuring social distancing. Overall, it is a very effective classroom management platform.

Es una herramienta muy practica que nos ha permitido ayudar asistencia, monitoreo e actividades de nuestros alumnos en casa, y ahora que poco a poco estamos regresando a la presencialidad lo seguimos utilizando en el aula de clase para mantener el distanciamiento social. Igualmente es muy útil para conservar la atención y disciplina.

### Where/how has NetSupported added value?

The implementation of **classroom.cloud** has meant an increase in productivity and performance, in addition to huge time-savings through its ease of use.

Con la implementación de **classroom.cloud** hemos experimentado un aumento en la productividad y rendimiento, adicionalmente ahorro de tiempo, una herramienta muy fácil de usar.

## What do other staff in your organisation think about the NetSupport solution you implemented?

Many members of staff consider **classroom.cloud** to be an excellent tool for the assisting and monitoring of students.

Los compañeros han encontrado en **classroom.cloud** una excelente herramienta de asistencia en sus clases.

## If you have worked with our support team, please let us know your feedback on those experiences.

We have had prompt assistance the few times we have contacted the support team at NetSupport.

Hemos tenido el acompañamiento por parte de NetSupport con pocos eventos, pero siempre han sido atendidos con prontitud.

## How do your NetSupport solutions compare to previous solutions you've used?

**classroom.cloud** is the first solution of this type we have used in the organisation.

No hemos implementado otras soluciones similares previamente.

## How will having NetSupport in place help support your organisation's IT infrastructure in the future?

Having a NetSupport solution in place will mean we always have timely support.

Siempre con el acompañamiento oportuno.

## What would you like to share with us (or others) about your NetSupport solutions?

**classroom.cloud** is precisely the classroom management solution we were looking for - it is ideal for both the assisting and monitoring of students.

**classroom.cloud** es exactamente lo que buscamos para brindar asistencia y monitoreo de nuestros.

## Would you recommend our product?

Yes, we would definitely recommend **classroom.cloud**.

Si, definitivamente recomendamos **classroom.cloud**.